

# CONTINUOUS VALUE SERVICES

# WHAT ARE CONTINUOUS VALUE SERVICES (CVS)?

Exceptional client support through quality leadership, partnership and services to enable clients to realize the full potential and value of Workday.

#### **SUPPORT SERVICES**

- Lean-On Support
   Flexible, on-demand support for what you need, when you need it
- Application Managed Services (AMS)
   Continuous support of your critical business operations across Workday

#### **PACKAGES**

Strategic Tenant Analysis& Plan

The blueprint to maximizing your Workday investment for continuous growth

Advanced Report Dashboards
 & Analytics

Drive executive engagement with pre-built strategic KPIs

#### **PHASE X & BUSINESS EVENT SUPPORT**

- Deployment
   Implement new and existing Workday products and functionality
- Mergers & Acquisitions
- Divestitures
- Open Enrollment / ACA
- Merit, Bonus, Performance
- Year-End Payroll & Financial Support
- Time Tracking & Absence
  Plan ahead for future configuration changes

- Global Presence
- Flexible Options For Medium & Large Enterprise Clients
- Organizational Change & Training
- Strategic Services
- Experience Across All Industries Including Higher Education, Government, & Healthcare

## WHY COLLABORATIVE FOR CVS?

Leading global provider of Workday full platform post-production services with true flexibility and a knowledge-transfer approach proven to drive client self-sufficiency. Offers also include strategic roadmapping, post-deployment governance services, and comprehensive Workday Organizational Change & Training Services to make the most of your Workday investment.

#### **High-Value Target Consulting**

- Average of 15 years consulting experience
- Average of 5 years Workday experience
- Tenured Financials partner with 100+ unique Workday Financials clients

### Scalability of Service

- Focus on flexibility
- Shift hours as your demands may change

Locked-in rates for term of service (1-3 years)

No penalties or limits on how hours are leveraged

No Start Up Fees, Locked-In Rates

No fees to begin services

 Full platform Squads team: support post-production projects and unplanned assistance requests

#### **Cutting-Edge Workday Partner**

- Workday Cloud Platform Fast Follower
- Award Winning Early Workday Partner with both Prism Analytics and Adaptive Insights











## **CLIENT SNAPSHOT**

	Medium Enterprise		Large Enterprise	
Retail	<b>→</b> BROOKS.	DECKERS —BRANDS—	Curlington	MICHAEL KORS
Education & Government	Vassar	MARYMOUNT UNIVERSITY	USC University of Southern California	UNIVERSITY OF MARYLAND University College
Professional Services & Government Contracting	FLEXera <sup>°</sup>	nci	leidos	MAXIMUS
Healthcare	<b>%</b> ChenMed	ERNEST HEALTH	취투St Luke's˚	CHRISTIANA CARE HEALTH SYSTEM
Financial Services	LEGG MASON GLOBAL ASSET MANAGEMENT	BRIDGEWATER	Freddie Mac	<b>.∴</b> MassMutual

## **ABOUT COLLABORATIVE SOLUTIONS**

Collaborative Solutions, a Cognizant Company, is a leading global finance and HR transformation consultancy that leverages world-class cloud solutions to help deliver successful customer outcomes for Fortune Global 500 companies, large- and medium-sized organizations across industries. As the longest-tenured Workday Services Partner and customer, its full lifecycle services—complete with an in-house Advisory Services practice and proven proprietary tools—have helped more than 1,000 customers transform their businesses.

Collaborative Solutions has deployed cloud solutions in more than 125 countries and has experience working with organizations ranging from 200 to 200,000 employees. Collaborative Solutions is based in the Washington, D.C. metro area, and has offices throughout North America, Europe, and the Asia Pacific region.







