

## COLLABORATIVE SOLUTIONS AA INTEGRATION MONITORING BOT

Efficient and fast Integration Event Monitoring powered by Automation Anywhere

Integrated, at-scale integration event discovery that delivers fast and accurate visibility on your Workday integration health, continuously pinpoints inefficiencies and suggests recommendation to reduce response time.



Integration Monitoring Bot, which is powered by Automation Anywhere, automates the creation of a monitoring report to easily see the status of all your integration events in a Workday tenant giving you visibility of any warnings or errors you may have so you can address any issues accordingly. With the ability to run on your desired schedule, this bot can reduce the manual tasks your team requires to support your growing integration landscape. The bot can also send your team email notifications once the report is ready for review.

## Why Integration Event Monitoring Bot

Integration Event Monitoring is a key activity clients execute following a go-live with Workday. Workday clients often have many integrations systems, so investigating each run and uncovering errors may be time consuming for the integration support team. This causes process inefficiencies and repetitive manual tasks. Thus, having a bot that can automate these tasks while providing intelligent analysis and insights will be beneficial to the clients.

## How Does Integration Event Monitoring Bot Work?

The Integration Monitoring Bot utilizes Workday Report-as-a-Service (RaaS) functionality, and Microsoft Excel to automate the creation of the monitoring report. Using credentials saved in Automation Anywhere (AA) credential vault, the bot connects to a Secure File Transfer Protocol (SFTP) location to download the monitoring template, then a Workday RaaS is used to retrieve the latest integration event data. The bot then parses this data to populate the Excel formatted report. Once the report is finalized, it is uploaded back to the SFTP and generates a notification using AA Exchange functionality.

## Summary & Process Flow At A High Level



### See Integration Event Monitoring Bot In Action

With our personalized demos, see how Collaborative's Integration Event Monitoring Bot brings efficiency to your platform-wide Workday integration events monitoring and alerting.

## Key Features

During and after a Workday deployment, Collaborative Solutions can assist in coordinating between the client, Workday, and Automation Anywhere to leverage the power of RPA to simplify processes. Benefits and results of the AA IM bot include:



Secured access and data handling ensuring privacy and tight data governance



Minimum preliminary access and infrastructure set-up



Digital worker enabling multi-task management and process acceleration for incident management



Reduction in incident handling time by eliminating manual effort

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**& YOU**  
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