



# Moving Onward: How A Transportation Agency Migrated To An Automated Future



## ABOUT REGIONAL TRANSPORTATION DISTRICT

The Regional Transportation District provides public transportation in eight counties including all of Boulder, Broomfield, Denver and Jefferson counties, parts of Adams, Arapahoe and Douglas Counties, and a small portion of Weld County. As a public agency, RTD is dedicated to serving the public and providing for the transportation needs of over 3.08 million people located within 2,342 square miles. Their services include bus, rail, shuttles, ADA paratransit services, demand responsive services like FlexRide, special event services, vanpools, and many more.

## INDUSTRY

Transportation

## HQ

Denver, CO

## CUSTOMER SINCE

2019

## DEPLOYMENT TIMEFRAME

12 months

## WORKDAY SOLUTIONS DEPLOYED

Core HCM, Compensation, US Payroll, Time Tracking, Absence, Recruiting, Talent, Learning

## COLLABORATIVE SERVICES

Organizational Change & Training, Integrations, Custom Reporting



## THE CHALLENGE

RTD had many outdated and manual processes that lead to lack of integration between payroll and human resources, three separate time tracking applications, and disconnected reporting. The goal was to bring all functions together under one platform to simplify and standardize, secure data, empower users, and transform the organization.



## WHY COLLABORATIVE

When choosing a deployment partner, Collaborative's experienced team and organization stood out to RTD. The culture fit and expertise in areas where RTD needed the most support such as working with unions and building out more efficient HCM functions were key to the greater team.



## BENEFITS & RESULTS

- Reduced manual processes and transactions and aligned to Workday best practices
- Created transparency and access to real-time data to aid in decision making and planning
- Maximized the use of self-service functionality for employees and managers
- Modernized their processes to improve services for internal and external customers
- Automated multiple paper processes
- Expedited information technology advances
- Completed project remotely

*"I am ecstatic and proud to say that we will be one of—if not the first—"Transit" agencies in the world to go live on the Workday platform! We were also able to achieve this milestone during a time of uncertainty like no other. This journey would not have been possible without a determined RTD team, an accomplished implementation partner, Collaborative Solutions, and our Workday Sales and Support teams. Going forward, RTD will be able to use the power of data to drive the workforce of the future." – Rahul Sood, Chief Technology Officer*