



THE FRANCIS CRICK INSTITUTE

Full Platform: How A Higher Education Research Institute Unified Its HCM and Finance Operations



ABOUT THE CUSTOMER

The Francis Crick Institute is a biomedical research institute dedicated to understanding the fundamental biology underlying human health and disease.

INDUSTRY

Higher Education & Research

HQ

London, United Kingdom

CUSTOMER SINCE

2020

DEPLOYMENT TIMEFRAME

12 months

WORKDAY SOLUTIONS DEPLOYED

Core HR, Compensation, Absence, Benefits, Recruiting, Time Tracking, UK Payroll, Financial Accounting, Banking & Settlement, Budgets, Business Assets, Customer Accounts, Customer Contracts, Expenses, Procurement, Projects, Suppliers, and Reporting

COLLABORATIVE SERVICES

Continuous Value Services



THE CHALLENGE

The Francis Crick Institute had a variety of different systems, vendors, technologies, and manual processes that were becoming both difficult and costly to maintain. With a lack of properly designed end-to-end business processes and limited integrations, the organisation struggled with inefficient and inconsistent operational processes that were prone to human error and relied heavily on email, paper forms, and teams re-keying data in multiple systems.

The organisation's goal was to implement a system that would improve and streamline HR, Payroll, and Finance functions.



WHY COLLABORATIVE

It was vital that Francis Crick chose a deployment partner that could deliver an accelerated deployment timeline, and Collaborative was well positioned to fulfill that need. Collaborative had the Workday experience with a deep understanding of the sector's unique culture, challenges, and business drivers.



BENEFITS & RESULTS

- Unified HR and finance operations in a single, modern, cloud-based system
- Supported automation and streamlined key business processes
- Enhanced reporting capabilities

“Being the first UK Education/Research Institute to have launched Workday HCM and Workday Financial Management is an extraordinary accomplishment. This achievement would not be possible without the relentless determination and commitment of a dedicated team at the Crick and our partners at Collaborative Solutions” - Adrian Hall, Senior Project Manager