COVID-19 Health Assessment Application

About the Application

App Name: COVID-19 Health Assessment App

App Category: Employee Experience

Workday Service Deployed: Workday Extend

The COVID-19 Health Assessment app is a self-evaluation symptom checker which requires the employees of Blue Cross and Blue Shield of North Carolina (Blue Cross NC) to answer a set of daily health-related questions before entering any of its facilities. Based on the way the questions are answered, a green checkmark, a yellow checkmark, or a red X will be displayed. A green checkmark indicates that the individual is okay to enter Blue Cross NC facilities. A yellow checkmark means the individual is okay to enter the facilities, but the facilities management team will need to be notified for workspace assignment. A red X indicates that the individual is not approved to enter to Blue Cross NC facilities. The app resets each day and requires employees to submit their answers daily.

Why Workday Extend

To mitigate the spread of COVID-19, Blue Cross NC selected Workday Extend to create a self-evaluation symptom checker to determine if its employees can enter its facilities. This mobile application is designed to help Blue Cross NC manage the safety of onsite operations.

Benefits

- ✓ Helps Blue Cross NC safely and responsibly allow onsite employees to enter its facilities
- ✓ Provides employees with on-screen guidance and clear results about their ability to enter the facilities
- ✓ Creates an easily accessible app allowing employees to complete the questionnaire on their mobile devices
- ✓ Ensures employee safety in the workplace and reduces the risk of in-office spread of infections with a daily health check while also assisting with contact tracing when needed
- ✓ Eliminated the need to purchase a third-party vendor application, saving Blue Cross NC a significant amount of money

> ❝ *Making the experience look like it's part of Workday while being able to do things outside of what Workday natively delivers makes Workday Extend valuable to Blue Cross NC.* ❞
> - Andy Miles, Principal HR Technology Consultant, Blue Cross NC

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