



Manual to Automated: How a Healthcare Company Improved Business Processes by Moving to a Single System



ABOUT WELL CARE HEALTH

Well Care Health is an integrated, post-acute care company providing home health and personal care services throughout the Carolinas. It encompasses the entities Well Care Home Care, Well Care Home Health, and Well Care Hospice. The agency serves more than 40 counties across its operational footprint and employees more than 1,000 people.

INDUSTRY

Healthcare

HQ

Wilmington, NC

DEPLOYMENT TIMEFRAME

6 months

WORKDAY SOLUTIONS DEPLOYED

Absence, Banking & Settlement, Budgets, Business Assets, Core Compensation, Core Financials, Core HR, Financial Accounting & Budgeting, Financial Aid, Integrations, Mobile Solutions, Onboarding, Payroll, Procurement, Recruiting, Supplier Accounts, Talent, Time Tracking

COLLABORATIVE SERVICES

Continuous Value Services



THE CHALLENGE

Well Care Health needed to eliminate manual, worksheet-based processes within its HCM system. The company was looking for a technology solution that could improve business processes, audit capabilities, performance and compensation functions, as well as have full transparency into their data and reporting.



WHY COLLABORATIVE

Well Care Health selected Collaborative as their deployment partner because of our Workday and healthcare expertise. They met with the Collaborative team, had great conversations around the healthcare industry, and were confident in our ability to deliver results based on our prior customer successes. Well Care also wanted to recognize the efficiencies of using the Workday product and knew Collaborative could help get them there.



BENEFITS & RESULTS

- Eliminated manual business processes and moved to a single-use system for both HR and finance
- Enhanced financial reporting to have full visibility into data
- Centralized performance and compensation evaluations