

RXP is one of the digital services businesses in Australia. They specialise in providing clients with digital expertise and support across current and emerging channels. Their unique fusion of brand, insight, design and technology helps companies innovate and digitally transform.

INDUSTRY

Information Technology

HQ

Melbourne, Australia

CUSTOMER SINCE

2019

DEPLOYMENT TIMEFRAME

7.5 months

WORKDAY SOLUTIONS DEPLOYED

Core HR, Employee Self Service, Manager Self Service, Absence, Compensation, Time Tracking, Performance & Development, Core Financials, Financial Accounting, Banking & Settlement, Budgets, Customer Accounts, Expenses, Supplier Accounts, Projects & Project Billing

COLLABORATIVE SERVICES

Full Deployment

Optimized Success: How One Customer Turned Around A Remote Deployment Successfully



THE CHALLENGE

RXP wanted to replace an aging and diverse group of HR, Project and Financial systems. They recognised Workday technology would provide a better user experience and an integrated system. They wanted to improve employee productivity through automated HR processes and optimise business process flows with imbedded analytics. They also wanted better visibility into their projects and billing process.



WHY COLLABORATIVE

RXP chose Collaborative for their reputation in the marketplace which was endorsed by several customer references. RXP felt comfortable with Collaborative because their businesses are very similar, in that they are an IT solutions service provider.

Due to unforeseen COVID-19 working restrictions mid-project, the teams needed to pivot and execute the remainder of the project 100% remotely. Collaborative and RXP partnered closely to ensure this transition was smooth. The result was a successful deployment of a single system of record resulting in improved data visibility, increased employee productivity and an enhanced user experience.



BENEFITS & RESULTS

- Consolidated HR and Finance systems into a single, integrated solution.
- Improved user experience by allowing employees to use their preferred device.
- Increased employee productivity as a result of consolidating all applications into one place.
- Reduced out of pocket expenses as a result of the remote deployment.
- When the project switched to off-site, Collaborative provided additional remote talent and support to help ensure project success.