



# Tackling Obstacles: How A Community College Leveraged Efficiency and Teamwork Under One Platform



## ABOUT NORTHWEST ARKANSAS COMMUNITY COLLEGE

NorthWest Arkansas Community College (NWACC) provides quality and affordable higher education to empower lives and strengthen communities within northwest Arkansas and the surrounding areas. NWACC offers a full range of certificates and associate degrees that can lead to careers in business, computer science, art, communications, culinary, nursing, paramedic, engineering, criminal justice and more.

## INDUSTRY

Higher Education

## HQ

Bentonville, Arkansas

## DEPLOYMENT TIMEFRAME

13 months

## WORKDAY SOLUTIONS DEPLOYED

Core HCM, Compensation Plans, Benefits, Absence Management, Payroll, Onboarding, Recruiting, Time Tracking, Talent Management, Financial Management, Accounting and Finance, Budgets, Banking & Settlement, Supplier Accounts, Customer Accounts, Expenses, Procurement, Mobile Solutions, Employee Self-Service, Manager Self-Service, Grants

## COLLABORATIVE SERVICES

Data Conversion, Integration, Organizational Change & Training



## THE CHALLENGE

NWACC had the challenge of redesigning their business processes to increase both efficiency and alignment to better serve their Student/Faculty/Staff campus community. They needed one platform to help create a people-centric environment while having the ability to collect data and analytics to make more informed decisions.



## WHY COLLABORATIVE

NWACC selected Collaborative as their deployment partner based on their industry expertise, Cynergy™ tool and methodology, and overall first impression while going through the selection process. The energy around both teams came together seamlessly, especially when processes and priorities shifted due to COVID-19.



## BENEFITS & RESULTS

- Deployed a fully operational and optimized HCM, Finance, and Payroll Workday system on-time, under budget, and in scope
- Overcame substantial obstacles throughout the year-long project including:
  - ✓ a global COVID-19 pandemic
  - ✓ remote working for all project staff for the first time in NWACC history
- Maintained the original project timeline from day one without any changes
- Examined and redesigned business processes to increase both efficiency and alignment
- Created a people centric environment to better serve the campus community

*“Implementations require a certain level of vulnerability in order to truly be successful. Collaborative’s methodology coupled with their reassuring and relatable nature gave us the courage to lean into this experience, transforming our business processes and reshaping our culture.” - Lindsay Robinson, Executive Director PMO*