Manual to Automated: How A County Government Streamlined Business Processes Through Agile Partnership

ABOUT KITSAP COUNTY

Kitsap County serves 260,000+ residents. The County 's Auditor and Human Resources Departments provide essential functions to the county, such as labor relations, payroll services, public accountability, providing a great working environment for 1,200 full-time and 600 part-time employees.

INDUSTRY

State and Local Government

HQ

Port Orchard, WA

DEPLOYMENT TIMEFRAME

11 months

WORKDAY SOLUTIONS DEPLOYED

Core HCM, Compensation, Onboarding, Benefits, Time Tracking, Absence, Payroll, FDM (baseline for Payroll), Talent Management, Integrations, Data Conversion

COLLABORATIVE SERVICES

Portfolio Director Oversight, Engagement Management, Integration, Data Conversion, & Core Financial Expertise

THE CHALLENGE

Kitsap County had manual business processes, aging hardware, 25-year old software system, and hundreds of documents. Kitsap needed a solution that improved standardization, consistency and efficiency.

WHY COLLABORATIVE

Collaborative partnered closely with Kitsap and guided them through every step of their Workday deployment. With consistent, clear communication, a wealth of government experience, and a strong sense of comradery, Collaborative proved to be the perfect partner for Kitsap County, helping them to the finish line with a remote deployment.

BENEFITS & RESULTS

- Consolidated four separate systems and built ten integrations
- Eliminated redundant manual work
- Standardized processes across unique bargaining units
- Implemented an integrated payroll system that eliminated the need for dozens of support spreadsheets and databases to manage calculations
- Leveraged Workday's "Power of One" for Time Tracking and Absence Tracking that seamlessly goes to Payroll

"Collaborative Solutions is a great partner, and we are extremely happy with how smooth go-live was"- Mary Collins, Project Manager

#bettertogether